21 October 2021
EMA/550318/2021
Information Management

Article 57 User Interface (UI) Installation Guide

Installation of Article 57 UI components and initial set up

This document provides detailed steps to follow to install Article 57 components on users' computers to support the use of the Extended EudraVigilance Medicinal Product Dictionary (XEVMPD) data-entry tool user interface known as EVWEB.

Step 1: Check which version of Windows you are using on your computer by following Microsoft guidance here.

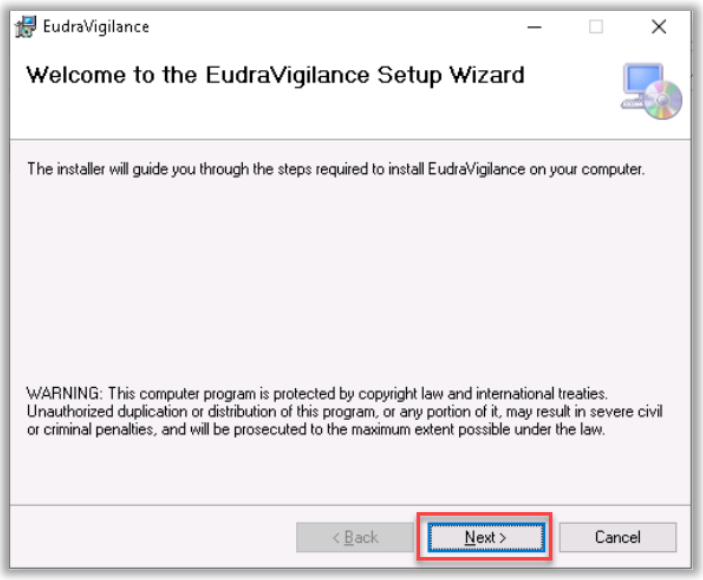
Step 2: If your windows version is W10 20H1 or later then download EudraVigilance.msi from here.

If your windows version is older than W10 20H1 then download EudraVigilance.msi from here .

Step 3: Run EudraVigilance.msi as Administrator and follow the installation wizard.

For a silent installation, the following command, as an example, can be used from the folder where you have downloaded the installer: "msiexec.exe /I EudraVigilance.msi /qb".

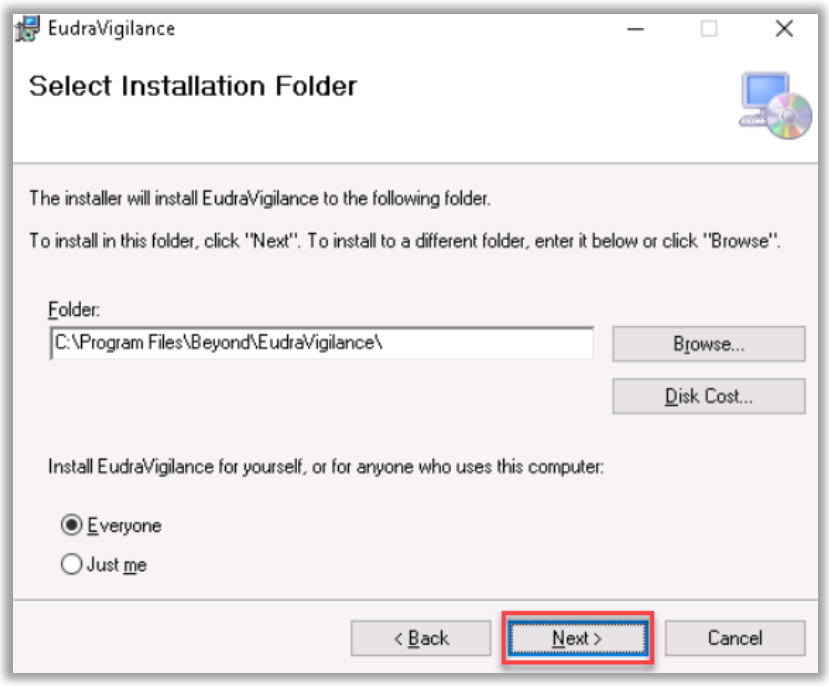
For a common installation, double click on EudraVigilance.msi and follow the installation wizard:

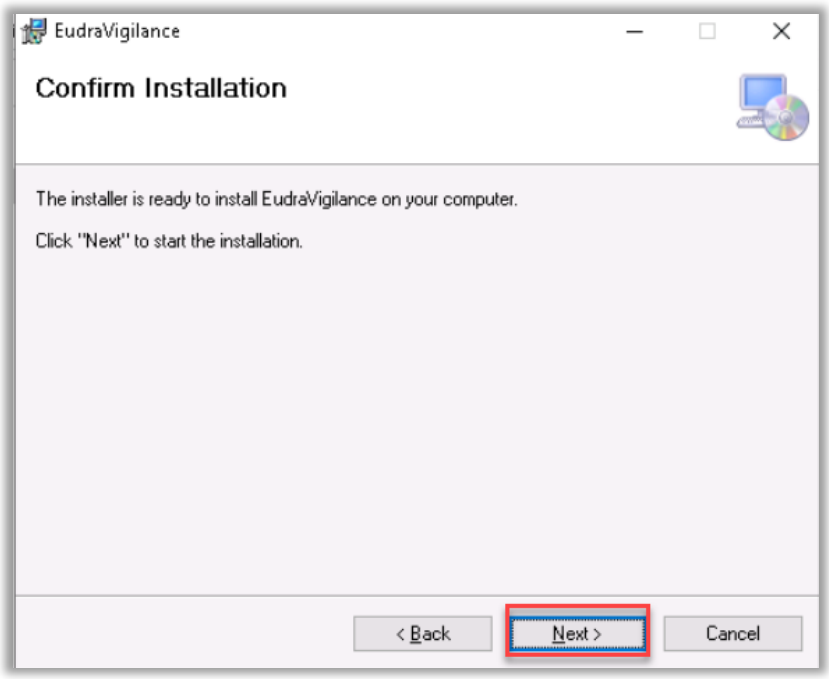


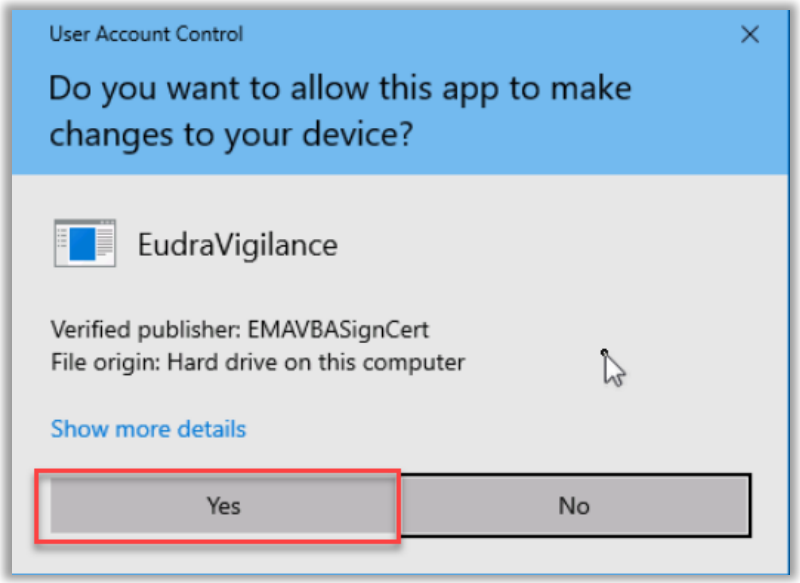
Official address Domenico Scarlattilaan 6 ● 1083 HS Amsterdam ● The Netherlands
Address for visits and deliveries Refer to www.ema.europa.eu/how-to-find-us
Send us a question Go to www.ema.europa.eu/contact **Telephone** +31 (0)88 781 6000 An agency of the European Union

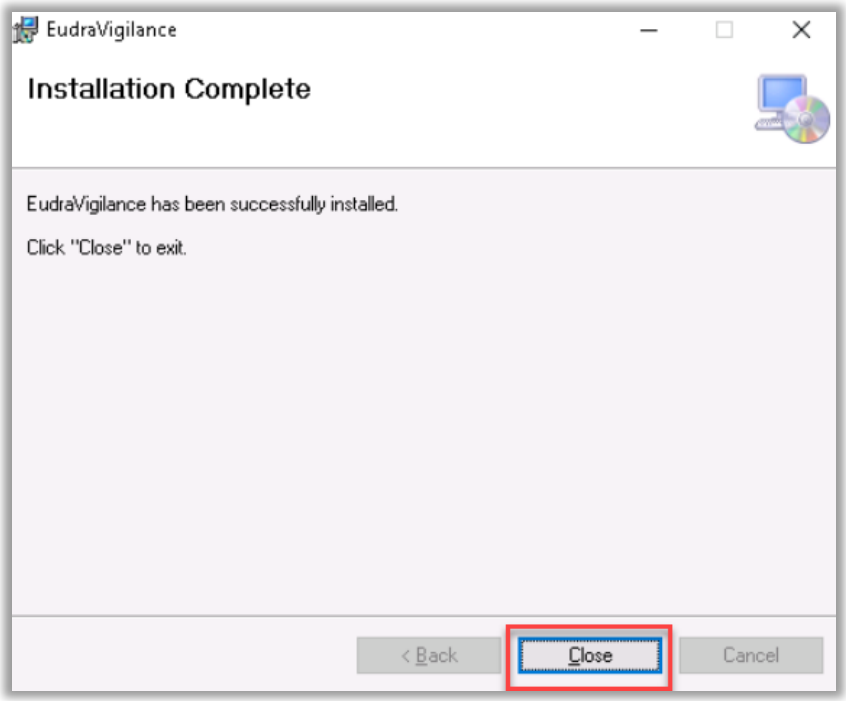
© European Medicines Agency, 2021. Reproduction is authorised provided the source is acknowledged.

Select the installation folder and confirm installation:







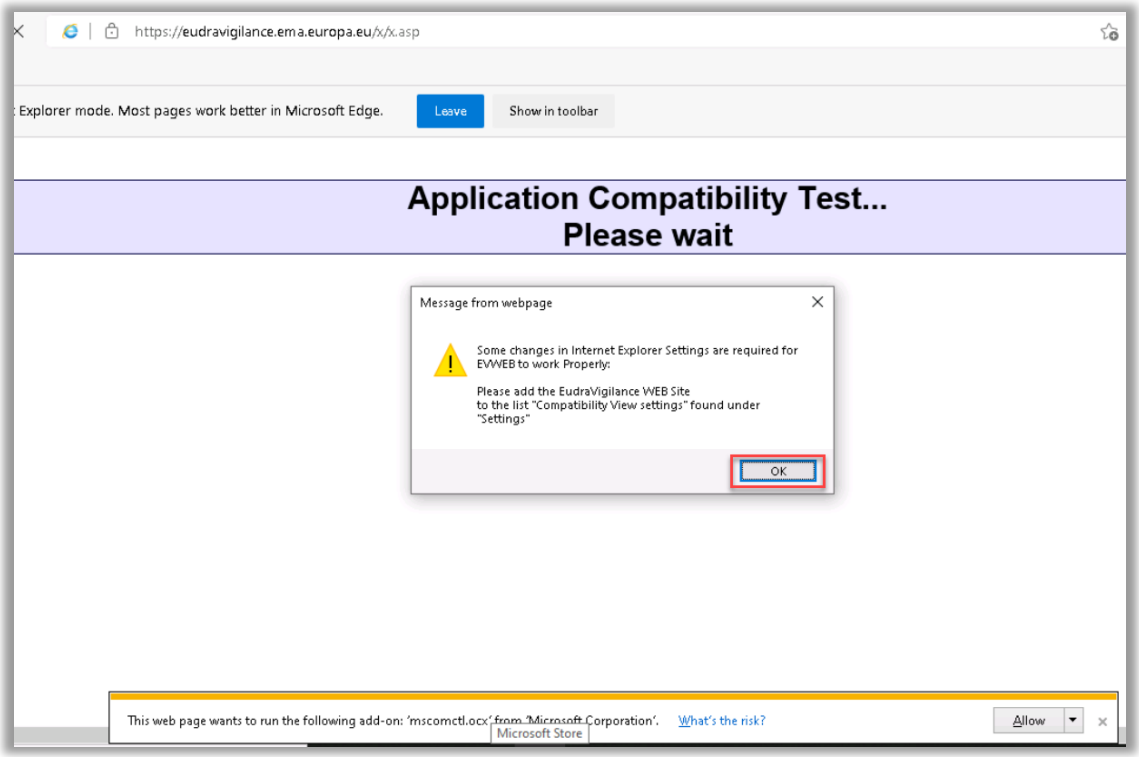


You must now finalise the set up needed to access the required environment:

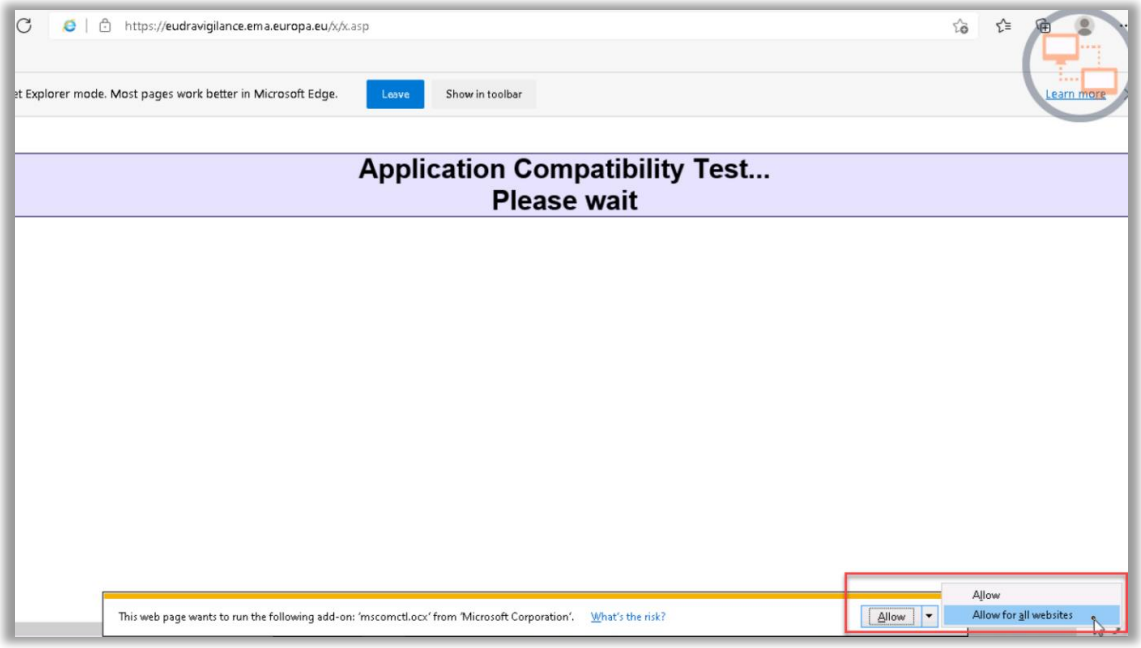
- EVWEB production: https://eudravigilance.ema.europa.eu/x
- XCOMP (test) environment: https://evtest.ema.europa.eu/x
- EVWEB training environment: https://eudravigilance-training.ema.europa.eu/x/

This will be done in *Internet Explorer or an Internet Browser which can emulate Internet Explorer* and will be further described in the next steps.

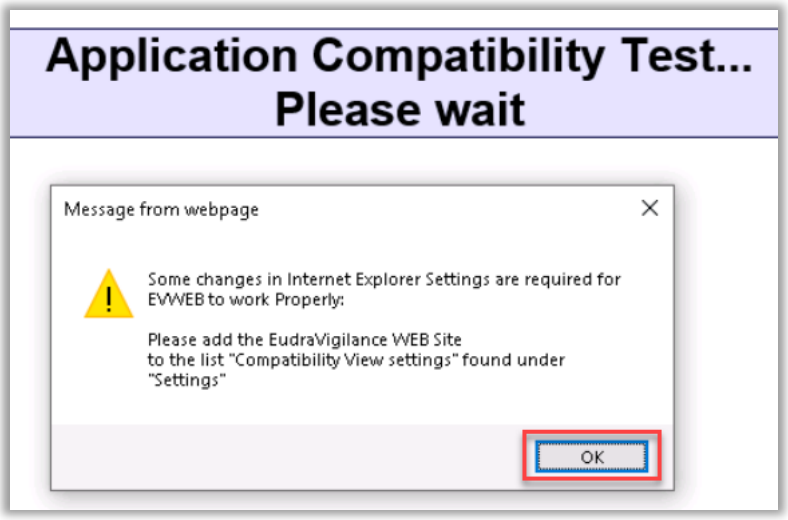
Step 4. Go to the required environment (our screenshot below shows the address of the production environment). Allow OCX file to be registered with the Internet Browser as follows bellow:

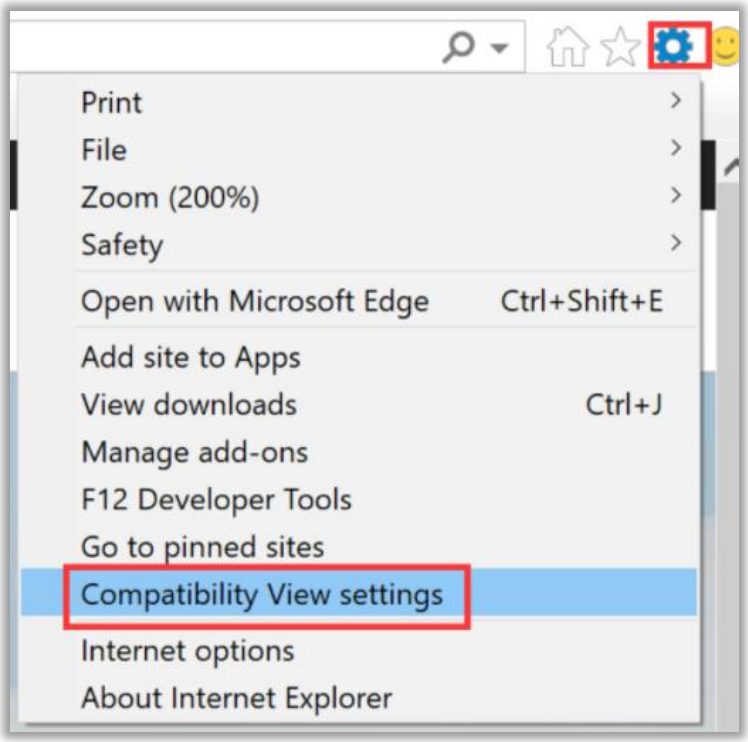


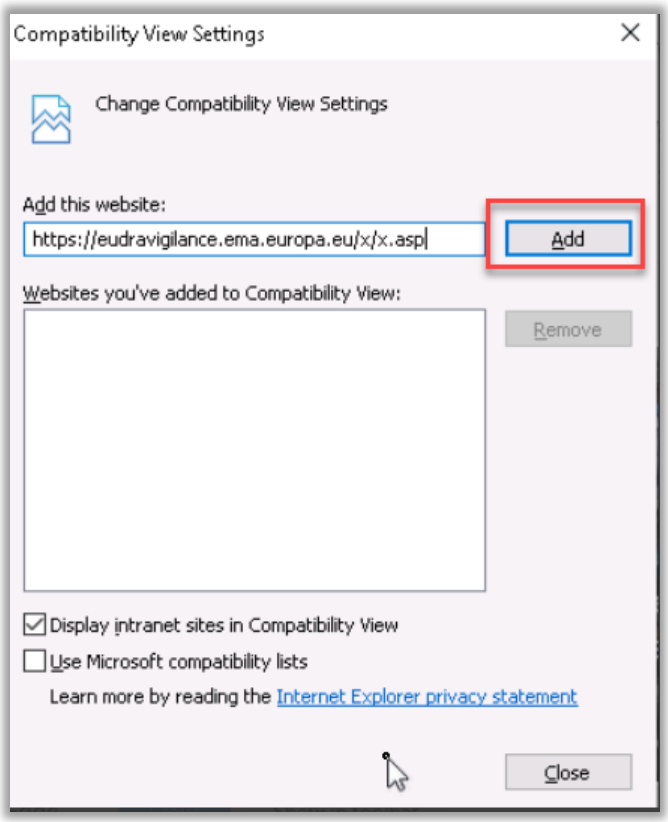
Step 5. Allow the Add-in:

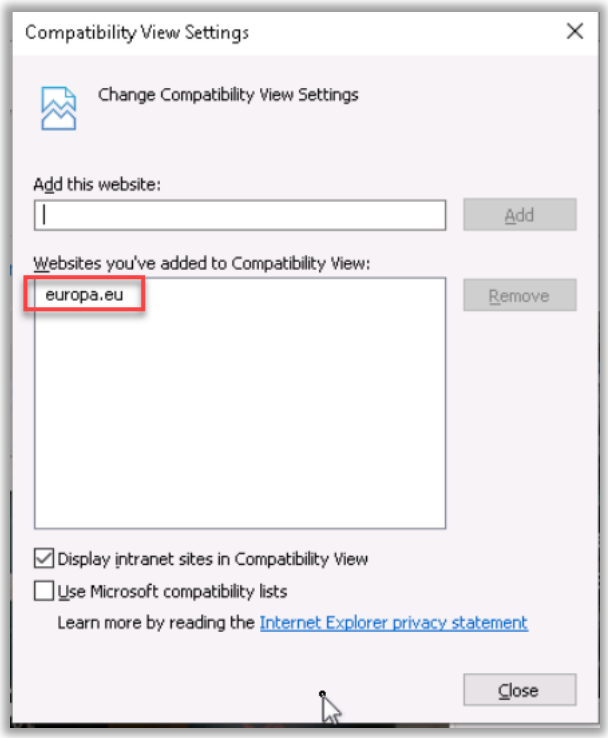


Step 6. Adjust the compatibility view in the Internet Browser; go to tools and then to Compatibility View Settings and follow the steps bellow:

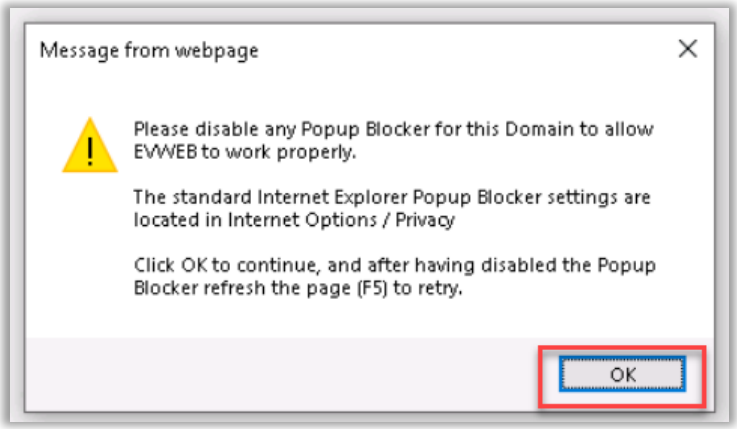

Application Compatibility Test...
Please wait
Message from webpage
Some changes in Internet Explorer Settings are required for EVWEB to work Properly:
Please add the EudraVigilance WEB Site to the list "Compatibility View settings" found under "Settings"
OK

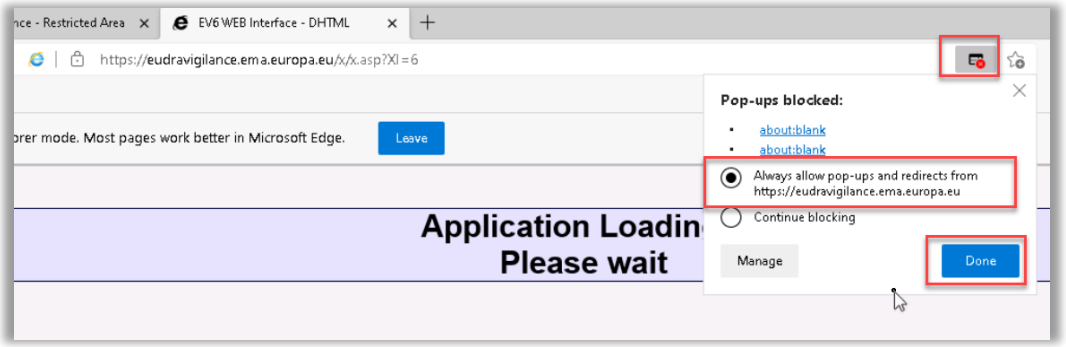
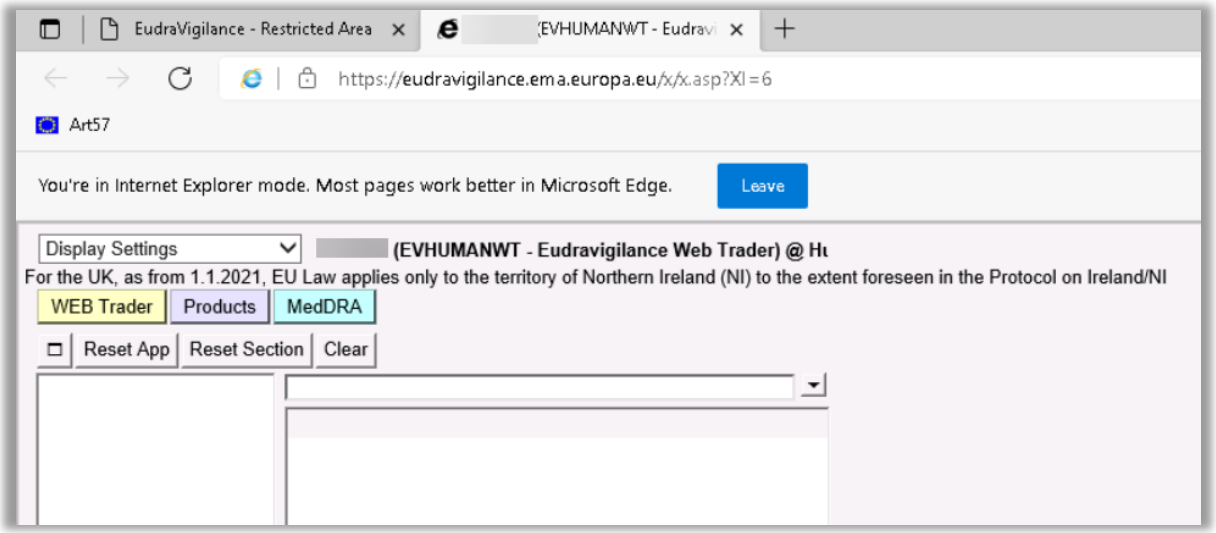

Print
File
Zoom (200%)
Safety
Open with Microsoft Edge Ctrl+Shift+E
Add site to Apps
View downloads Ctrl+J
Manage add-ons
F12 Developer Tools
Go to pinned sites
Compatibility View settings
Internet options
About Internet Explorer


Compatibility View Settings
Change Compatibility View Settings
Add this website:
https://eudravigilance.ema.europa.eu/x/x.asp
Add
Websites you've added to Compatibility View:
Remove
Display intranet sites in Compatibility View
Use Microsoft compatibility lists
Learn more by reading the Internet Explorer privacy statement
Close


Compatibility View Settings
Change Compatibility View Settings
Add this website:
Add
Websites you've added to Compatibility View:
europa.eu
Remove
Display intranet sites in Compatibility View
Use Microsoft compatibility lists
Learn more by reading the Internet Explorer privacy statement
Close

Step 7. Adjust the pop-up blocker and allow Art57 UI to be whitelisted; once the pop-up warning is displayed, follow the instructions bellow:





Once the Art57 website is whitelisted in the pop-up blocker, the website will finally load: